

## **Gloria Sinclair Miller, SHRM-SCP**

### **Field Services Director**

Society for Human Resource Management



Gloria Sinclair Miller is an accomplished Senior Executive with more than 20 years of success in the human resources, banking, retail, pharmaceutical, and non-profit industries. Leveraging extensive Global Human Resources experience working with senior executives from CEOs to CIOs and Executives of Sales and Commercial Business, Gloria is a valuable asset for companies seeking guidance on implementing changes, development, sales, and technology. Her broad areas of expertise include full-cycle talent management, human resources, diversity & inclusion, change management, communication, global talent acquisition, talent assessment, mergers and acquisitions, building Start organizations, internal and external consulting, non-profit leadership, volunteer management, operations, fundraising, development, veterans, military affairs, board management, government affairs, and community relations.

Throughout her executive career, Gloria has held leadership positions with USO of Pennsylvania and Southern New Jersey, SMG Global Solutions, AstraZeneca, Bristol-Myers Squibb, Borders Group Inc, TD Bank and Rosenbluth International. In her most recent role, as Director of Volunteer Administration for USO, she has been responsible for leading the volunteer workforce of over 300 for the state of Pennsylvania and Southern New Jersey; assuming responsibility for all recruitment, training, engagement and retention strategies; building the culture for the volunteer team that supports the company's mission to enhance the quality of life for the U.S. Armed Forces personnel and their families. She has received numerous Honors, including the 2014 and 2017 "Women's Veterans ROCK Legends" Award.

Gloria has recently joined the Society of Human Resources Management as a Field Services Director. In this role, Gloria is part of a team responsible for overseeing the fostering and promoting of memberships, programs and services for SHRM in the eastern region of the U.S.

Gloria holds a Master of Science (MS) in Human Resources Management and Services from Widener University and a Bachelor of Science (BS) in Human Resources Management from Wilmington University. She holds a the SHRM-Senior Certified Professional (SCP) designation. Gloria has served as a Member, Programming & Education Leader and then President of the Philadelphia SHRM Chapter; as Board member, Annual Fundraising Chair, and then Board Chairman for the USO of Pennsylvania and Southern New Jersey, and as Board Member/Leader for many organizations including Blessings on Africa and Veteran's Multi-Service Center. In

addition, Gloria is currently serving as an Advisory Board Member for JaneHires and the Business Advisory Board at Peirce College in Philadelphia, PA.