

Healthcare

General Health	2016	2017	2018	2019	2020	1 year ch	ange	
Preferred provider organization (PPO)	82%	82%	82%	86%	74%	-12%	Ψ.	
Health maintenance organization (HMO)	34%	33%	34%	28%	28%	0%	\leftrightarrow	
High-deductible health plan (HDHP) that is NOT linked with a savings/spending account (i.e. HSA, HRA or FSA)	15%	18%	29%	12%	13%	1%	↑	
Point of service (POS)	25%	22%	19%	18%	13%	-5%	4	
Exclusive provider organization (EPO)	9%	8%	6%	7%	8%	1%	1	
Indemnity plan (fee-for-service)	9%	7%	6%	3%	2%	-1%	4	
High-deductible health plan (HDHP) that is linked with a savings/spending account (i.e. HSA, HRA or FSA)				69%	62%	-7%	\psi	
HSA & FSA	2016	2017	2018	2019	2020	1 year c	hange	
Medical flexible spending account (FSA) (IRC Section 125)	72%	70%	69%	75%	69%	-6%	\downarrow	
Health care premium flexible spending account (IRC Section 125 Cafeteria Plan allowing for premium conversion)	45%	40%	43%	35%	37%	2%	↑	\
Health savings account (HSA)	53%	60%	60%	65%	58%	-7%	\downarrow	
Employer contributions to health savings accounts (HSAs)	38%	41%	41%	47%	42%	-5%	Ψ.	
Health reimbursement arrangement (HRA)	23%	19%	21%	17%	15%	-2%	Ψ	<u></u>
Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)			1%	0%	0%	0%	\leftrightarrow	
Prescription Drug	2016	2017	2018	2019	2020	1 year c	hange	
Prescription Drug Prescription drug coverage bundled with medical insurance	2016 92%	2017 95%	2018 94%	2019 96%	2020 93%	1 year c	hange ↓	<u>~</u>
	_	-						
Prescription drug coverage bundled with medical insurance	92%	95%	94%	96%	93%	-3%	ψ	
Prescription drug coverage bundled with medical insurance Mail-order prescription program	92% 87%	95% 86%	94% 85%	96% 79%	93% 79%	-3% 0%	↓	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan	92% 87% 20%	95% 86% 31%	94% 85% 23%	96% 79% 13%	93% 79% 26%	-3% 0% 13%	↓)) } }
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management)	92% 87% 20% 14%	95% 86% 31% 19%	94% 85% 23% 19%	96% 79% 13% 19%	93% 79% 26% 16%	-3% 0% 13% -3%	↓←↑↓	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage	92% 87% 20% 14%	95% 86% 31% 19%	94% 85% 23% 19%	96% 79% 13% 19%	93% 79% 26% 16%	-3% 0% 13% -3%	↓←↑↓	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins.	92% 87% 20% 14% 6% 2016	95% 86% 31% 19% 7% 2017	94% 85% 23% 19% 7% 2018	96% 79% 13% 19% 3% 2019	93% 79% 26% 16% 2% 2020	-3% 0% 13% -3% -1% 1 year c	↓ ↔ ↑ ↓ thange	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance	92% 87% 20% 14% 6% 2016	95% 86% 31% 19% 7% 2017 96%	94% 85% 23% 19% 7% 2018	96% 79% 13% 19% 3% 2019	93% 79% 26% 16% 2% 2020 96%	-3% 0% 13% -3% -1% 1 year c	↓	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon	92% 87% 20% 14% 6% 2016 95% 89%	95% 86% 31% 19% 7% 2017 96% 90%	94% 85% 23% 19% 7% 2018 97% 93%	96% 79% 13% 19% 3% 2019 97% 91%	93% 79% 26% 16% 2% 2020 96% 92%	-3% 0% 13% -3% -1% 1 year c -1% 1%	↓ ⇔ ↑ ↓ thange ↓	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition)	92% 87% 20% 14% 6% 2016 95% 89% 36%	95% 86% 31% 19% 7% 2017 96% 90% 34%	94% 85% 23% 19% 7% 2018 97% 93% 45%	96% 79% 13% 19% 3% 2019 97% 91% 49%	93% 79% 26% 16% 2% 2020 96% 92% 51%	-3% 0% 13% -3% -1% 1 year c -1% 1% 2%	↓ ⇔ ↑ ↓ change ↓ ↑	{
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance	92% 87% 20% 14% 6% 2016 95% 89% 36%	95% 86% 31% 19% 7% 2017 96% 90% 34%	94% 85% 23% 19% 7% 2018 97% 93% 45%	96% 79% 13% 19% 3% 2019 97% 91% 49%	93% 79% 26% 16% 2% 2020 96% 92% 51%	-3% 0% 13% -3% -1% 1 year c -1% 1% 2%	↓ ⇔ ↑ ↓ change ↓ ↑ ←	<pre>{</pre>
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance Long-term care insurance (provides funds to help cover the extra expenses for accidents or illness that result in an admission to a hospital intensive care	92% 87% 20% 14% 6% 2016 95% 36% 25% 32%	95% 86% 31% 19% 7% 2017 96% 34% 23% 22%	94% 85% 23% 19% 7% 2018 97% 45% 32% 37%	96% 79% 13% 19% 3% 2019 97% 49% 32% 36%	93% 79% 26% 16% 2% 2020 96% 92% 51% 32% 40%	-3% 0% 13% -3% -1% 1 year c -1% 1% 2% 0% 4%	 ↓ ↓ ↓ ↓ ↑ ↑ ↑ 	\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\





Disability & Accident Ins.	2016	2017	2018	2019	2020	1 year c	hange	
Accidental death and dismemberment insurance (AD&D) (does not pertain to employee-paid supplemental insurance)	85%	84%	85%	88%	83%	-5%	4	
Long-term disability insurance (does not pertain to employee-paid supplemental insurance)	82%	79%	80%	84%	80%	-4%	4	
Short-term disability insurance (beyond any state-required programs and does not pertain to employee-paid supplemental insurance)	68%	73%	69%	68%	64%	-4%	4	
Accident insurance (separate from travel accident insurance)	34%	30%	42%	35%	42%	7%	1	✓
Supplemental accident insurance	50%	34%	34%	30%	34%	4%	1	
Supplemental accidental death and dismemberment insurance (employee- or employer-paid)		63%	67%	68%	66%	-2%	4	
Supplemental long-term disability insurance (employee- or employer-paid)		48%	46%	46%	41%	-5%	4	
Supplemental short-term disability insurance (employee- or employer-paid)		54%	44%	46%	45%	-1%	4	
Coverage for Specific Health Services	2016	2017	2018	2019	2020	1 year cl	hange	
Mental health coverage	87%	78%	85%	88%	85%	-3%	4	\ <u>\</u>
Contraceptive coverage	83%	77%	75%	75%	82%	7%	1	
In-vitro fertilization coverage	31%	24%	30%	21%	31%	10%	^	\
Infertility treatment coverage (other than in-vitro fertilization)	32%	24%	30%	22%	32%	10%	^	\
Egg freezing for nonmedical reasons	2%	3%	7%	1%	5%	4%	^	✓
Gender reassignment surgery coverage	7%	12%	15%	7%	13%	6%	1	
Wellness	2016	2017	2018	2019	2020	1 year ch	ange	
General wellness program	64%	62%	66%	68%	59%	-9%	\downarrow	<u> </u>
Onsite seasonal flu vaccinations	56%	54%	60%	71%	46%	-25%	Ψ.	_
Health risk assessment	44%	42%	43%	56%	33%	-23%	Ψ.	
Health insurance premium discount for participation in wellness program	16%	14%	20%	39%	18%	-21%	Ψ.	
Rewards or bonuses for completing certain health and wellness programs	45%	40%	44%	52%	35%	-17%	4	
Tobacco cessation program	40%	35%	35%	41%	34%	-7%	4	
Preventive programs specifically targeting employees with chronic health conditions	36%	32%	25%	32%	19%	-13%	Ψ.	
Weight loss program	33%	32%	31%	34%	33%	-1%	4	✓
Stress management program	6%	9%	13%	17%	29%	12%	^	
Personal or life coaching	40%	33%	26%	12%	25%	13%	^	
Meditation/mindfulness/contemplative program (subsidized, unsubsidized, or reimbursed)				13%	21%	8%	1	





Retirement

Retirement	2016	2017	2018	2019	2020	1 year o	hange	
Traditional 401(k) or similar defined contribution retirement savings plan (e.g., 403(b)s, 457s, federal Thrift Savings Plan)	93%	94%	95%	95%	92%	-3%	4	
Roth 401(k) or similar defined contribution retirement savings plan	63%	67%	71%	67%	72%	5%	1	~
Traditional defined benefit pension plan (open to all employees)	26%	19%	18%	16%	13%	-3%	4	
Traditional defined benefit pension plan (frozen for current employees and/or not open to new hires)	11%	10%	12%	9%	8%	-1%	4	<u> </u>
Defined benefit cash balance pension plan	7%	8%	5%	5%	3%	-2%	\downarrow	_
401(k)	2016	2017	2018	2019	2020	1 year c	hange	
Automatic enrollment for NEW or EXISTING employees	39%	51%	45%	53%	56%	3%	1	~
Automatic escalation of contributions	24%	25%	28%	26%	36%	10%	^	
Hardship withdrawals	66%	67%	70%	61%	80%	19%	↑	~
Loans against savings plan balance	49%	50%	60%	54%	69%	15%	↑	_~
Education and Financial Wellness	2016	2017	2018	2019	2020	1 year ch	ange	
Undergraduate or graduate tuition assistance	56%	54%	53%	60%	48%	-12%	Ψ.	<u> </u>
Student loan repayment assistance	3%	2%	5%	6%	8%	2%	1	
529 plan payroll deduction (tax-advantaged savings plan designed to encourage saving for future college costs)	17%	10%	13%	15%	8%	-7%	4	<u>\</u>
Non-retirement financial advice offered online, in a group/classroom, or one-on-one	40%	52%	54%	47%	33%	-14%	4	
Credit counseling service (e.g., credit, debt consolidation, housing counseling)	18%	16%	15%	22%	24%	2%	1	\checkmark
Paycards (payroll debit cards that enable employers to pay employees through payroll direct deposit even if they do not have bank accounts)	12%	16%	10%	8%	10%	2%	1	
Loans to employees for emergency/disaster assistance	17%	19%	17%	26%	20%	-6%	4	
Employer contribution or match for 529 plan		1%	1%	1%	2%	1%	1	
Other Retirement	2016	2017	2018	2019	2020	1 year o	hange	
Informal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	14%	13%	18%	24%	20%	-4%	Ψ	
Formal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	3%	3%	4%	7%	8%	1%	↑	
Lifetime income solutions (e.g. in-plan annuities, assistance for retirees to purchase an out-of-plan annuity with in-plan assets)				10%	6%	-4%	4	
Retirement planning or investment advice offered online, to a group/classroom, or one on one				59%	65%	6%	1	





Leave

/acation & Sick	2016	2017	2018	2019	2020	1 year	change	
Paid open/unlimited leave	6%	2%	7%	5%	11%	6%	^	~
Paid vacation time	98%	94%	95%	98%	98%	0%	\leftrightarrow	
Paid sick time	97%	83%	85%	97%	98%	1%	↑	
Paid time off (PTO) including both vacation and sick time				64%	66%	2%	1	
Parental	2016	2017	2018	2019	2020	1 year c	hange	
Paid maternity leave (includes coverage by family/parental leave, other than what is covered by short-term disability or state law)	29%	34%	37%	37%	57%	20%	^	
Paid paternity leave (includes coverage by family/parental leave)	22%	28%	33%	35%	49%	14%	↑	
Paid adoption leave (includes coverage by family/parental leave)	20%	26%	31%	30%	37%	7%	1	
Paid foster leave (includes coverage by family/parental leave)	13%	16%	22%	19%	28%	9%	1	~
Paid parental leave	17%	25%	33%	33%	45%	12%	^	
Family	2016	2017	2018	2019	2020	1 year c	hange	
Paid family leave	18%	23%	29%	27%	34%	7%	1	
Family leave above federal FMLA leave	22%	17%	17%	22%	27%	5%	1	
Elder care leave above federal FMLA leave	11%	7%	11%	11%	14%	3%	1	
Up to twelve weeks unpaid leave To care for immediate family	83%	81%	87%	80%	86%	6%	1	~
Up to twelve weeks unpaid leave To care for extended family	44%	43%	47%	37%	41%	4%	1	
Paid leave To care for immediate family					36%	36%	1	/
Paid leave To care for extended family					19%	19%	1	/
	2016	2017	2018	2019	2020	1 year c	hange	
Other								
Other Religious accommodation paid holidays (paid days off for religious holidays not offered by employer)	16%	18%	20%	26%	30%	4%	↑	
Religious accommodation paid holidays (paid days off for religious holidays		18% 83%	20% 89%	26% 95%	93%	4% -2%	+	

Flexible Work

Flex Work	2016	2017	2018	2019	2020	1 year chang	je
Flextime during core business hours (allowing employees to choose their work hours within limits during core business hours)	49%	56%	57%	55%	50%	-5%	
Flextime outside of core business hours (allowing employees to choose their work hours outside of core business hours)	22%	27%	30%	28%	35%	7%	
Compressed workweek (allowing full-time employees to work longer days for part of the week or pay period in exchange for shorter days or a day off each week or pay period)	30%	27%	28%	29%	27%	-2%	
Break arrangements (employees who generally can only take assigned breaks enter into an arrangement with their employers giving them more flexibility over when they take breaks)	36%	36%	38%	37%	37%	0%	·





Family Friendly

Family Friendly	2016	2017	2018	2019	2020	1 year o	hange	
Dependent care flexible spending account (IRC Section 125)	72%	74%	74%	69%	69%	0%	\leftrightarrow	
Bring child to work in emergency (i.e., as backup care for an unexpected event)	25%	24%	26%	22%	27%	5%	^	~
Babies at work (children under one year of age allowed to come to work with a parent on a regular basis)	2%	2%	2%	4%	3%	-1%	4	
Child care referral service providing employees with the names of child care providers (separate from or part of an EAP)	19%	20%	11%	16%	16%	0%	\leftrightarrow	
Subsidized child care center or program	4%	5%	3%	5%	5%	0%	\leftrightarrow	
Nonsubsidized child care center (company-affiliated onsite or near-site center)	1%	2%	2%	3%	3%	0%	\leftrightarrow	
Elder care referral service providing employees with the names of elder care providers (separate from or part of an EAP)	12%	17%	11%	12%	16%	4%	^	<u>\</u>
Access to elder care services and information (e.g. geriatric counseling, assisted living assessment, in-home assessments, elder care fairs)	2%	4%		10%	12%	2%	↑	~

Professional Development

Professional Development	2016	2017	2018	2019	2020	1 year ch	ange	
Formal training or education provided by or paid for by employer to keep skills current	81%	88%	87%	92%	79%	-13%	4	
Formal training or education provided by or paid for by employer to develop new skills (upskilling/reskilling)	49%	48%	49%	53%	79%	26%	^	
Formal mentoring program	25%	22%	22%	30%	26%	-4%	4	
Professional memberships (e.g., SHRM)	91%	94%	89%	90%	90%	0%	\leftrightarrow	
Professional license application or renewal fees	86%	85%	85%	85%	88%	3%	1	
Certification/recertification fees	86%	86%	86%	86%	87%	1%	1	/
ESL (English as a second language)	3%	2%	4%	3%	3%	0%	\leftrightarrow	✓

Legend



Colored arrows represent a statistically significant change from 2019 to 2020 Grey are changes that did not reach significance

