

Healthcare

General Health	2016	2017	2018	2019	2020	1 year ch	nange	
Preferred provider organization (PPO)	82%	81%	80%	81%	72%	-9%	*	
Health maintenance organization (HMO)	34%	35%	38%	39%	40%	1%	1	
High-deductible health plan (HDHP) that is NOT linked with a savings/spending account (i.e. HSA, HRA or FSA)	16%	18%	26%	21%	13%	-8%	¥	\frown
Point of service (POS)	26%	29%	19%	24%	13%	-11%		\sim
Exclusive provider organization (EPO)	17%	19%	16%	16%	14%	-2%	\mathbf{V}	\sim
Indemnity plan (fee-for-service)	7%	7%	3%	5%	4%	-1%	\checkmark	$\overline{}$
High-deductible health plan (HDHP) that is linked with a savings/spending account (i.e. HSA, HRA or FSA)				65%	63%	-2%	\downarrow	
HSA & FSA	2016	2017	2018	2019	2020	1 year c	hange	
Medical flexible spending account (FSA) (IRC Section 125)	67%	68%	66%	71%	71%	0%	\leftrightarrow	\sim
Health care premium flexible spending account (IRC Section 125 Cafeteria Plan allowing for premium conversion)	37%	39%	33%	28%	38%	10%	1	\sim
Health savings account (HSA)	46%	53%	51%	56%	60%	4%	1	~
Employer contributions to health savings accounts (HSAs)	31%	33%	33%	38%	44%	6%	1	
Health reimbursement arrangement (HRA)	30%	28%	26%	31%	31%	0%	\leftrightarrow	\sim
Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)			3%	0%	0%	0%	\leftrightarrow	
Prescription Drug	2016	2017	2018	2019	2020	1 year c	hange	
Prescription Drug Prescription drug coverage bundled with medical insurance	2016 94%	2017 95%	2018 96%	2019 96%	2020 95%	1 year c -1%	hange ↓	
Prescription drug coverage bundled with medical insurance	94%	95%	96%	96%	95%	-1%	\downarrow	$\langle \rangle$
Prescription drug coverage bundled with medical insurance Mail-order prescription program	94% 89%	95% 91%	96% 86%	96% 82%	95% 85%	-1% 3%	↓ ↑	$\langle \langle \rangle \rangle$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan	94% 89% 24%	95% 91% 32%	96% 86% 21%	96% 82% 15%	95% 85% 25%	-1% 3% 10%	↓ ↑ ↑	$\langle \langle \langle \rangle \rangle \rangle$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management)	94% 89% 24% 16%	95% 91% 32% 18%	96% 86% 21% 14%	96% 82% 15% 15%	95% 85% 25% 21%	-1% 3% 10% 6%	↓ ↑ ↑ ↑	< < < > < < >
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage	94% 89% 24% 16% 9%	95% 91% 32% 18% 10%	96% 86% 21% 14% 4%	96% 82% 15% 15% 4%	95% 85% 25% 21% 5%	-1% 3% 10% 6% 1%	↓ ↑ ↑ ↑	< < < > < < < > < < < < < < < < < < < <
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins.	94% 89% 24% 16% 9% 2016	95% 91% 32% 18% 10% 2017	96% 86% 21% 14% 4% 2018	96% 82% 15% 15% 4% 2019	95% 85% 25% 21% 5% 2020	-1% 3% 10% 6% 1% 1 year c	↓ ↑ ↑ ↑	< < < < < < < < < < < < < < < < < < <
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance	94% 89% 24% 16% 9% 2016 96%	95% 91% 32% 18% 10% 2017 94%	96% 86% 21% 14% 4% 2018 96%	96% 82% 15% 15% 4% 2019 97%	95% 85% 25% 21% 5% 2020 95%	-1% 3% 10% 6% 1% 1 year c -2%	↓ ↑ ↑ ↑ hange ↓	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon	94% 89% 24% 16% 9% 2016 96% 86%	95% 91% 32% 18% 10% 2017 94% 84%	96% 86% 21% 14% 4% 2018 96% 85%	96% 82% 15% 15% 4% 2019 97% 89%	95% 85% 25% 21% 5% 2020 95% 87%	-1% 3% 10% 6% 1% 1 year c -2% -2%	↓ ↑ ↑ ↑ hange ↓ ↓	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition)	94% 89% 24% 16% 9% 2016 96% 86% 28%	95% 91% 32% 18% 10% 2017 94% 84% 29%	96% 86% 21% 14% 4% 2018 96% 85% 35%	96% 82% 15% 4% 2019 97% 89% 40%	95% 85% 25% 21% 5% 2020 95% 87% 46%	-1% 3% 10% 6% 1% 1 year c -2% -2% 6%	↓ ↑ ↑ ↑ hange ↓ ↓ ↓	$\{ \setminus \{ \} \} = \{ \{ \} \}$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance	94% 89% 24% 16% 9% 2016 96% 86% 28%	95% 91% 32% 18% 10% 2017 94% 84% 29%	96% 86% 21% 14% 2018 96% 85% 35% 23%	96% 82% 15% 4% 2019 97% 89% 40%	95% 85% 21% 5% 2020 95% 87% 46%	-1% 3% 10% 6% 1% 1 year c -2% -2% 6% 4%	↓ ↑ ↑ ↑ hange ↓ ↓ ↑	
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance Long-term care insurance (provides funds to help cover the extra expenses for accidents or illness that result in an admission to a hospital intensive care	94% 89% 24% 16% 9% 2016 96% 86% 28% 19% 27%	95% 91% 32% 18% 2017 94% 84% 29% 19%	96% 86% 21% 14% 2018 96% 85% 35% 23% 30%	96% 82% 15% 4% 2019 97% 89% 40% 25% 32%	95% 85% 21% 5% 2020 95% 87% 46% 29% 36%	-1% 3% 10% 6% 1% 1 year c -2% 6% 6% 4%	↓ ↑ ↑ ↑ hange ↓ ↓ ↑ ↑	<pre>\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \</pre>



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Disability & Accident Ins.	2016	2017	2018	2019	2020	1 year c	hange	
Accidental death and dismemberment insurance (AD&D) (does not pertain to employee-paid supplemental insurance)	81%	80%	80%	83%	78%	-5%	\downarrow	\checkmark
Long-term disability insurance (does not pertain to employee-paid supplemental insurance)	78%	73%	72%	75%	73%	-2%	\mathbf{A}	\searrow
Short-term disability insurance (beyond any state-required programs and does not pertain to employee-paid supplemental insurance)	72%	69%	67%	65%	66%	1%	1	
Accident insurance (separate from travel accident insurance)	35%	28%	33%	37%	37%	0%	\leftrightarrow	\checkmark
Supplemental accident insurance	47%	30%	31%	25%	26%	1%	1	
Supplemental accidental death and dismemberment insurance (employee- or employer-paid)		54%	60%	64%	59%	-5%	\checkmark	
Supplemental long-term disability insurance (employee- or employer-paid)		46%	51%	46%	43%	-3%	\mathbf{V}	
Supplemental short-term disability insurance (employee- or employer-paid)		52%	48%	47%	42%	-5%	$\mathbf{\Psi}$	
overage for Specific Health Services	2016	2017	2018	2019	2020	1 year cl	hange	
Mental health coverage	87%	83%	91%	85%	85%	0%	\leftrightarrow	\sim
Contraceptive coverage	80%	76%	79%	72%	80%	8%	1	\sim
In-vitro fertilization coverage	40%	39%	44%	31%	43%	12%	1	\sim
Infertility treatment coverage (other than in-vitro fertilization)	40%	42%	44%	32%	43%	11%	1	\sim
Egg freezing for nonmedical reasons	6%	6%	7%	3%	9%	6%	1	
Gender reassignment surgery coverage	9%	13%	16%	9%	18%	9%	1	\sim
Vellness	2016	2017	2018	2019	2020	1 year ch	ange	
General wellness program	61%	63%	60%	59%	56%	-3%	$\mathbf{\Psi}$	\sim
Onsite seasonal flu vaccinations	55%	61%	60%	64%	54%	-10%	\mathbf{V}	\sim
Health risk assessment	38%	37%	37%	41%	32%	-9%	\mathbf{V}	\sim
Health insurance premium discount for participation in wellness program	14%	15%	14%	35%	21%	-14%	$\mathbf{\Psi}$	
Rewards or bonuses for completing certain health and wellness programs	39%	37%	36%	39%	34%	-5%	\mathbf{h}	\sim
Tobacco cessation program	39%	38%	35%	38%	31%	-7%	\mathbf{V}	
Preventive programs specifically targeting employees with chronic health conditions	32%	32%	22%	24%	22%	-2%	\downarrow	
Weight loss program	32%	34%	29%	31%	26%	-5%	\mathbf{V}	\sim
Stress management program	9%	7%	12%	14%	28%	14%	1	
Personal or life coaching	35%	28%	27%	13%	23%	10%	1	\sim
Meditation/mindfulness/contemplative program (subsidized, unsubsidized, or reimbursed)				16%	22%	6%	1	

or reimbursed)



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Retirement

Retirement	2016	2017	2018	2019	2020	1 year c	hange	
Traditional 401(k) or similar defined contribution retirement savings plan (e.g., 403(b)s, 457s, federal Thrift Savings Plan)	89%	94%	95%	94%	93%	-1%	\downarrow	
Roth 401(k) or similar defined contribution retirement savings plan	48%	54%	55%	57%	64%	7%	1	
Traditional defined benefit pension plan (open to all employees)	22%	21%	18%	19%	17%	-2%	$\mathbf{\Psi}$	\sim
Traditional defined benefit pension plan (frozen for current employees and/or not open to new hires)	12%	11%	12%	12%	11%	-1%	\downarrow	\searrow
Defined benefit cash balance pension plan	6%	6%	4%	6%	4%	-2%	\downarrow	$\overline{}$
401(k)	2016	2017	2018	2019	2020	1 year cl	hange	
Automatic enrollment for NEW or EXISTING employees	40%	42%	38%	47%	51%	4%	Υ	\sim
Automatic escalation of contributions	21%	19%	16%	18%	28%	10%	1	$\overline{}$
Hardship withdrawals	62%	66%	65%	58%	79%	21%	1	\sim
Loans against savings plan balance	49%	49%	57%	53%	65%	12%	1	
Education and Financial Wellness	2016	2017	2018	2019	2020	1 year ch	ange	
Undergraduate or graduate tuition assistance	57%	54%	56%	63%	54%	-9%	$\mathbf{\Psi}$	\checkmark
Student loan repayment assistance	3%	3%	6%	9%	9%	0%	\leftrightarrow	
529 plan payroll deduction (tax-advantaged savings plan designed to encourage saving for future college costs)	14%	13%	13%	13%	13%	0%	\leftrightarrow	\
Non-retirement financial advice offered online, in a group/classroom, or one- on-one	35%	59%	52%	35%	22%	-13%	¥	\sim
Credit counseling service (e.g., credit, debt consolidation, housing counseling)	18%	10%	11%	19%	16%	-3%	\checkmark	\checkmark
Paycards (payroll debit cards that enable employers to pay employees through payroll direct deposit even if they do not have bank accounts)	11%	18%	13%	15%	15%	0%	\leftrightarrow	<u> </u>
Loans to employees for emergency/disaster assistance	13%	17%	16%	18%	12%	-6%	\mathbf{V}	\sim
Employer contribution or match for 529 plan		2%	2%	2%	1%	-1%	\downarrow	
Other Retirement	2016	2017	2018	2019	2020	1 year c	hange	
Informal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	12%	14%	17%	18%	19%	1%	1	
Formal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	7%	5%	5%	7%	9%	2%	1	\checkmark
Lifetime income solutions (e.g. in-plan annuities, assistance for retirees to purchase an out-of-plan annuity with in-plan assets)				10%	9%	-1%	\downarrow	
Retirement planning or investment advice offered online, to a group/classroom, or one on one				57%	60%	3%	1	



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Leave

Vacation & Sick	2016	2017	2018	2019	2020	1 year c	hange	
Paid open/unlimited leave	3%	4%	7%	6%	6%	0%	\leftrightarrow	\searrow
Paid vacation time	98%	95%	96%	100%	98%	-2%	\mathbf{h}	\checkmark
Paid sick time	94%	83%	86%	98%	96%	-2%	\mathbf{V}	\checkmark
Paid time off (PTO) including both vacation and sick time				66%	66%	0%	\leftrightarrow	
Parental	2016	2017	2018	2019	2020	1 year cl	hange	
Paid maternity leave (includes coverage by family/parental leave, other than what is covered by short-term disability or state law)	30%	34%	47%	44%	67%	23%	1	
Paid paternity leave (includes coverage by family/parental leave)	23%	30%	41%	40%	56%	16%	1	
Paid adoption leave (includes coverage by family/parental leave)	22%	26%	40%	38%	43%	5%	\uparrow	\sim
Paid foster leave (includes coverage by family/parental leave)	13%	19%	32%	27%	35%	8%	1	\sim
Paid parental leave	19%	27%	39%	37%	49%	12%	1	\sim
Family	2016	2017	2018	2019	2020	1 year cl	hange	
Paid family leave	20%	25%	44%	36%	43%	7%	1	\searrow
Family leave above federal FMLA leave	22%	23%	18%	23%	36%	13%	1	~
Family leave above federal FMLA leave Elder care leave above federal FMLA leave	22% 9%	23% 10%	18% 9%	23% 13%	36% 19%	13% 6%	↑ ↑	\sim
•								\sim
Elder care leave above federal FMLA leave	9%	10%	9%	13%	19%	6%	↑	
Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family	9% 74%	10% 74%	9% 82%	13% 81%	19% 90%	6% 9%	↑ ↑	1111
Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family	9% 74%	10% 74%	9% 82%	13% 81%	19% 90% 40%	6% 9% 0%	↑ ↑ ↔	1111
Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family Paid leave To care for extended family	9% 74%	10% 74%	9% 82%	13% 81%	19% 90% 40% 38%	6% 9% 0% 38%	↑ ↑ ↔ ↑	
Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family	9% 74% 34% 	10% 74% 45% 	9% 82% 41% 	13% 81% 40% 	19% 90% 40% 38% 16%	6% 9% 0% 38% 16%	↑ ↑ ↔ ↑	
Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family Paid leave To care for extended family Other Religious accommodation paid holidays (paid days off for religious holidays	9% 74% 34% 2016	10% 74% 45% 2017	9% 82% 41% 2018	13% 81% 40% 2019	19% 90% 40% 38% 16% 2020	6% 9% 0% 38% 16% 1 year c	↑ ↑ ↔ ↑ ↑	

Flexible Work

Fiex Work	2016	2017	2018	2019	2020	1 year chan	ge	
Flextime during core business hours (allowing employees to choose their work hours within limits during core business hours)	51%	50%	54%	56%	47%	-9%	↓	~
Flextime outside of core business hours (allowing employees to choose their work hours outside of core business hours)	25%	33%	29%	30%	31%	1%	Λ	\sim
Compressed workweek (allowing full-time employees to work longer days for part of the week or pay period in exchange for shorter days or a day off each week or pay period)	26%	24%	25%	29%	28%	-1%	≁	~
Break arrangements (employees who generally can only take assigned breaks enter into an arrangement with their employers giving them more flexibility over when they take breaks)	34%	31%	31%	35%	36%	1%	1	\checkmark



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Family Friendly

Family Friendly	2016	2017	2018	2019	2020	1 year cl	nange	
Dependent care flexible spending account (IRC Section 125)	87%	69%	71%	62%	69%	7%	1	`
Bring child to work in emergency (i.e., as backup care for an unexpected event)	22%	26%	29%	27%	22%	-5%	\checkmark	\frown
Babies at work (children under one year of age allowed to come to work with a parent on a regular basis)	2%	1%	3%	4%	3%	-1%	\checkmark	
Child care referral service providing employees with the names of child care providers (separate from or part of an EAP)	36%	17%	12%	14%	24%	10%	1	\searrow
Subsidized child care center or program	2%	7%	5%	6%	8%	2%	Υ	\sim
Nonsubsidized child care center (company-affiliated onsite or near-site center)	10%	3%	4%	4%	6%	2%	1	
Elder care referral service providing employees with the names of elder care providers (separate from or part of an EAP)	26%	13%	14%	12%	23%	11%	1	\searrow
Access to elder care services and information (e.g. geriatric counseling, assisted living assessment, in-home assessments, elder care fairs)	4%	3%		9%	15%	6%	1	\checkmark

Professional Development

Professional Development	2016	2017	2018	2019	2020	1 year ch	ange	
Formal training or education provided by or paid for by employer to keep skills current	78%	87%	86%	87%	76%	-11%	¥	\sim
Formal training or education provided by or paid for by employer to develop new skills (upskilling/reskilling)	43%	43%	43%	47%	74%	27%	1	
Formal mentoring program	23%	25%	25%	25%	27%	2%	Υ	
Professional memberships (e.g., SHRM)	89%	91%	87%	83%	81%	-2%	\mathbf{h}	\frown
Professional license application or renewal fees	75%	77%	72%	72%	71%	-1%	\mathbf{h}	
Certification/recertification fees	78%	81%	75%	73%	73%	0%	\leftrightarrow	<u> </u>
ESL (English as a second language)	5%	6%	8%	8%	7%	-1%	\downarrow	



Colored arrows represent a statistically significant change from 2019 to 2020 Grey are changes that did not reach significance

