

Healthcare

General Health	2016	2017	2018	2019	2020	1 year c	hange	
Preferred provider organization (PPO)	83%	83%	80%	84%	77%	-7%	¥	\sim
Health maintenance organization (HMO)	33%	35%	38%	37%	31%	-6%	\downarrow	
High-deductible health plan (HDHP) that is NOT linked with a savings/spending account (i.e. HSA, HRA or FSA)	18%	17%	24%	16%	15%	-1%	\checkmark	<u> </u>
Point of service (POS)	17%	19%	14%	18%	15%	-3%	\downarrow	\sim
Exclusive provider organization (EPO)	7%	8%	7%	9%	7%	-2%	$\mathbf{\Phi}$	\sim
Indemnity plan (fee-for-service)	7%	5%	3%	6%	0%	-6%	$\mathbf{\Psi}$	\sim
High-deductible health plan (HDHP) that is linked with a savings/spending account (i.e. HSA, HRA or FSA)				58%	50%	-8%	\checkmark	
HSA & FSA	2016	2017	2018	2019	2020	1 year ch	ange	
Medical flexible spending account (FSA) (IRC Section 125)	63%	64%	52%	73%	55%	-18%	¥	\sim
Health care premium flexible spending account (IRC Section 125 Cafeteria Plan allowing for premium conversion)	35%	35%	30%	32%	26%	-6%	\downarrow	~
Health savings account (HSA)	45%	49%	51%	54%	48%	-6%	\downarrow	
Employer contributions to health savings accounts (HSAs)	27%	32%	31%	37%	26%	-11%	$\mathbf{\Psi}$	\sim
Health reimbursement arrangement (HRA)	19%	21%	22%	19%	16%	-3%	\downarrow	\frown
Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)			3%	0%	1%	1%	Υ	\sim
Prescription Drug	2016	2017	2018	2019	2020	1 year c	hange	
Prescription Drug Prescription drug coverage bundled with medical insurance	2016 94%	2017 94%	2018 93%	2019 96%	2020 90%	1 year c -6%	hange ↓	~
								\sim
Prescription drug coverage bundled with medical insurance	94%	94%	93%	96%	90%	-6%	¥	$\stackrel{\scriptstyle <}{\underset{\scriptstyle \sim}{\overset{\scriptstyle <}}}$
Prescription drug coverage bundled with medical insurance Mail-order prescription program	94% 82%	94% 80%	93% 74%	96% 78%	90% 74%	-6% -4%	↓	$\sum_{i=1}^{n}$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs	94% 82% 25%	94% 80% 33%	93% 74% 23%	96% 78% 13%	90% 74% 18%	-6% -4% 5%	↓ ↓ ↑	? } ? { }
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management)	94% 82% 25% 10%	94% 80% 33% 14%	93% 74% 23% 13%	96% 78% 13% 15%	90% 74% 18% 12%	-6% -4% 5% -3%		? } ? { }
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage	94% 82% 25% 10% 8%	94% 80% 33% 14% 13%	93% 74% 23% 13% 6%	96% 78% 13% 15% 2%	90% 74% 18% 12% 2%	-6% -4% 5% -3% 0%		<pre>>>>></pre>
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins.	94% 82% 25% 10% 8% 2016	94% 80% 33% 14% 13% 2017	93% 74% 23% 13% 6% 2018	96% 78% 13% 15% 2% 2019	90% 74% 18% 12% 2% 2020	-6% -4% 5% -3% 0% 1 year ch	↓ ↓ ↑ ↓ ↔	<pre>\$ } </pre> \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance	94% 82% 25% 10% 8% 2016 94%	94% 80% 33% 14% 13% 2017 92%	93% 74% 23% 13% 6% 2018 98%	96% 78% 13% 15% 2% 2019 98%	90% 74% 18% 12% 2% 2020	-6% -4% 5% -3% 0% 1 year ch -11%	↓ ↓ ↓ ↓ ↓ ↓	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon	94% 82% 25% 10% 8% 2016 94%	94% 80% 33% 14% 13% 2017 92% 81%	93% 74% 23% 13% 6% 2018 98% 87%	96% 78% 13% 25% 2019 98% 91%	90% 74% 18% 22% 2020 87% 82%	-6% -4% 5% -3% 0% 1 year ch -11% -9%		<pre></pre>
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition)	94% 82% 25% 10% 8% 2016 94% 84% 33%	94% 80% 33% 14% 13% 2017 92% 81% 32%	93% 74% 23% 13% 6% 2018 98% 87% 33%	96% 78% 13% 2% 2019 98% 91%	90% 74% 18% 22% 2020 87% 82% 36%	-6% -4% 5% -3% 0% 1 year ch -11% -9% -4%		<u>{</u> }
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance	94% 82% 25% 10% 2016 94% 84% 33%	94% 80% 33% 14% 13% 2017 92% 81% 32%	93% 74% 23% 13% 6% 2018 98% 87% 33%	96% 78% 13% 2% 2019 98% 91% 40%	90% 74% 18% 2% 2020 87% 82% 36%	-6% -4% 5% -3% 0% 1 year ch -11% -9% -4%		<pre>{ { { } \$ \$ \$ } }</pre>
Prescription drug coverage bundled with medical insurance Mail-order prescription program Wholesale generic drug program for injectable drugs Pharmacy management program (independent of medical plan management) Experimental/elective drug coverage Supplemental Health Ins. Dental insurance Vision insurance Critical illness insurance (provides funds to help cover extra expenses upon diagnosis of a critical illness or condition) Hospital indemnity insurance Long-term care insurance (provides funds to help cover the extra expenses for accidents or illness that result in an admission to a hospital intensive	94% 82% 25% 10% 8% 2016 94% 84% 33% 23%	94% 80% 33% 14% 2017 92% 81% 32% 19%	93% 74% 23% 13% 6% 2018 98% 87% 33% 23%	96% 78% 13% 2% 2019 98% 91% 40% 24%	90% 74% 18% 22% 2020 87% 82% 36% 23%	-6% -4% 5% -3% 0% 1 year ch -11% -9% -4% -1% 3%		<pre> >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>></pre>



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Disability & Accident Ins.	2016	2017	2018	2019	2020	1 year ch	ange	
Accidental death and dismemberment insurance (AD&D) (does not pertain to employee-paid supplemental insurance)	79%	77%	82%	85%	74%	-11%	¥	
Long-term disability insurance (does not pertain to employee-paid supplemental insurance)	79%	66%	72%	72%	64%	-8%	\downarrow	
Short-term disability insurance (beyond any state-required programs and does not pertain to employee-paid supplemental insurance)	66%	59%	60%	58%	56%	-2%	$\mathbf{\Psi}$	
Accident insurance (separate from travel accident insurance)	33%	27%	29%	33%	22%	-11%		\sim
Supplemental accident insurance	45%	30%	29%	26%	21%	-5%	\mathbf{V}	
Supplemental accidental death and dismemberment insurance (employee- or employer-paid)		56%	57%	64%	49%	-15%	¥	
Supplemental long-term disability insurance (employee- or employer-paid)		44%	44%	41%	31%	-10%	.↓	
Supplemental short-term disability insurance (employee- or employer-paid)		52%	40%	45%	36%	-9%	\mathbf{V}	\sim
overage for Specific Health Services	2016	2017	2018	2019	2020	1 year c	hange	
Mental health coverage	79%	79%	88%	83%	79%	-4%	\mathbf{V}	\sim
Contraceptive coverage	70%	72%	69%	72%	68%	-4%	\downarrow	\sim
In-vitro fertilization coverage	20%	26%	22%	20%	23%	3%	\uparrow	\wedge
Infertility treatment coverage (other than in-vitro fertilization)	24%	27%	23%	20%	21%	1%	1	\frown
Egg freezing for nonmedical reasons	3%	3%	4%	2%	5%	3%	1	
Gender reassignment surgery coverage	8%	9%	9%	8%	16%	8%	1	
/eliness	2016	2017	2018	2019	2020	1 year ch	ange	
General wellness program	57%	49%	53%	58%	46%	-12%		\checkmark
Onsite seasonal flu vaccinations	41%	47%	42%	60%	40%	-20%	¥	~
Health risk assessment	34%	32%	26%	41%	29%	-12%	.↓	\sim
Health insurance premium discount for participation in wellness program	11%	15%	14%	29%	13%	-16%		
Rewards or bonuses for completing certain health and wellness programs	30%	29%	31%	36%	21%	-15%	.↓	
Tobacco cessation program	31%	29%	29%	37%	24%	-13%		
Preventive programs specifically targeting employees with chronic health conditions	23%	24%	15%	24%	16%	-8%	¥	\sim
Weight loss program	26%	22%	20%	27%	16%	-11%		\sim
Stress management program	4%	5%	7%	15%	17%	2%	1	_
Personal or life coaching	29%	25%	22%	14%	17%	3%	1	
Meditation/mindfulness/contemplative program (subsidized, unsubsidized, or reimbursed)				13%	12%	-1%	\checkmark	

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Retirement

Retirement	2016	2017	2018	2019	2020	1 year ch	nange	
Traditional 401(k) or similar defined contribution retirement savings plan (e.g., 403(b)s, 457s, federal Thrift Savings Plan)	88%	89%	92%	96%	85%	-11%	¥	
Roth 401(k) or similar defined contribution retirement savings plan	40%	44%	50%	55%	54%	-1%	\checkmark	
Traditional defined benefit pension plan (open to all employees)	25%	22%	17%	20%	16%	-4%	\mathbf{V}	\sim
Traditional defined benefit pension plan (frozen for current employees and/or not open to new hires)	14%	12%	7%	9%	5%	-4%	÷	~
Defined benefit cash balance pension plan	6%	7%	3%	4%	2%	-2%	$\mathbf{+}$	\frown
401(k)	2016	2017	2018	2019	2020	1 year c	hange	
Automatic enrollment for NEW or EXISTING employees	30%	42%	31%	42%	50%	8%	Υ	\sim
Automatic escalation of contributions	17%	19%	12%	17%	17%	0%	\leftrightarrow	\sim
Hardship withdrawals	54%	58%	56%	53%	66%	13%	1	~/
Loans against savings plan balance	40%	40%	43%	47%	48%	1%	\uparrow	
Education and Financial Wellness	2016	2017	2018	2019	2020	1 year ch	ange	
Undergraduate or graduate tuition assistance	47%	42%	40%	57%	27%	-30%	$\mathbf{\Psi}$	\sim
Student loan repayment assistance	4%	3%	4%	11%	3%	-8%	*	\checkmark
529 plan payroll deduction (tax-advantaged savings plan designed to encourage saving for future college costs)	7%	10%	6%	10%	7%	-3%	\checkmark	\sim
Non-retirement financial advice offered online, in a group/classroom, or one- on-one	32%	60%	50%	36%	19%	-17%	¥	\sim
Credit counseling service (e.g., credit, debt consolidation, housing counseling)	16%	11%	11%	19%	12%	-7%	\checkmark	\searrow
Paycards (payroll debit cards that enable employers to pay employees through payroll direct deposit even if they do not have bank accounts)	18%	20%	12%	15%	17%	2%	1	\checkmark
Loans to employees for emergency/disaster assistance	14%	15%	12%	16%	7%	-9%	\mathbf{V}	\sim
Employer contribution or match for 529 plan		2%	1%	2%	2%	0%	\leftrightarrow	\sim
Other Retirement	2016	2017	2018	2019	2020	1 year ch	ange	
Informal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	10%	14%	12%	15%	7%	-8%	¥	\sim
Formal phased retirement program (i.e., reduced schedule and/or responsibilities prior to full retirement)	3%	7%	3%	6%	6%	0%	\leftrightarrow	\sim
Lifetime income solutions (e.g. in-plan annuities, assistance for retirees to purchase an out-of-plan annuity with in-plan assets)				8%	7%	-1%	\checkmark	
Retirement planning or investment advice offered online, to a group/classroom, or one on one				58%	43%	-15%	¥	



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Leave

Vacation & Sick	2016	2017	2018	2019	2020	1 year o	change	
Paid open/unlimited leave	2%	2%	3%	5%	3%	-2%	\downarrow	\sim
Paid vacation time	98%	97%	96%	100%	97%	-3%	$\mathbf{\Psi}$	\sim
Paid sick time	94%	82%	83%	97%	97%	0%	\leftrightarrow	\checkmark
Paid time off (PTO) including both vacation and sick time				64%	68%	4%	1	
Parental	2016	2017	2018	2019	2020	1 year c	hange	
Paid maternity leave (includes coverage by family/parental leave, other than what is covered by short-term disability or state law)	28%	33%	35%	35%	51%	16%	1	
Paid paternity leave (includes coverage by family/parental leave)	23%	30%	31%	31%	44%	13%	1	
Paid adoption leave (includes coverage by family/parental leave)	22%	25%	31%	31%	40%	9%	\uparrow	
Paid foster leave (includes coverage by family/parental leave)	16%	18%	22%	21%	32%	11%	1	
Paid parental leave	14%	26%	29%	28%	40%	12%	1	\sim
Family	2016	2017	2018	2019	2020	1 year c	hange	
Paid family leave	19%	25%	25%	25%	31%	6%	\mathbf{T}	
Paid family leave Family leave above federal FMLA leave	19% 20%	25% 24%	25% 17%	25% 23%	31% 29%	6% 6%	↑ ↑	\sim
Family leave above federal FMLA leave	20%	24%	17%	23%	29%	6%	\uparrow	$\langle \langle \langle \rangle \rangle$
Family leave above federal FMLA leave Elder care leave above federal FMLA leave	20% 9%	24% 10%	17% 10%	23% 13%	29% 14%	6% 1%	↑ ↑	
Family leave above federal FMLA leave Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family	20% 9% 91%	24% 10% 85%	17% 10% 90%	23% 13% 79%	29% 14% 86%	6% 1% 7%	<u>ተ</u> ተ	1 > { } / } /]
Family leave above federal FMLA leave Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family	20% 9% 91%	24% 10% 85%	17% 10% 90%	23% 13% 79%	29% 14% 86% 40%	6% 1% 7% 3%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1225711
Family leave above federal FMLA leave Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family	20% 9% 91% 45% 	24% 10% 85%	17% 10% 90% 39% 	23% 13% 79% 37% 	29% 14% 86% 40% 38%	6% 1% 7% 3% 38% 18%		1 2 2 2 1 1
Family leave above federal FMLA leave Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family Paid leave To care for extended family	20% 9% 91% 45% 	24% 10% 85% 47% 2017	17% 10% 90% 39% 2018	23% 13% 79% 37% 2019	29% 14% 86% 40% 38% 18%	6% 1% 7% 3% 38% 18%		LLZZLZL
Family leave above federal FMLA leave Elder care leave above federal FMLA leave Up to twelve weeks unpaid leave To care for immediate family Up to twelve weeks unpaid leave To care for extended family Paid leave To care for immediate family Paid leave To care for extended family Other Religious accommodation paid holidays (paid days off for religious holidays	20% 9% 91% 45% 	24% 10% 85% 47% 2017 22%	17% 10% 90% 39% 2018 24%	23% 13% 79% 37% 2019 22%	29% 14% 86% 40% 38% 18% 2020	6% 1% 7% 3% 38% 18% 1 year	↑ Change	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \

Flexible Work

Flex Work	2016	2017	2018	2019	2020	1 year chang	e
Flextime during core business hours (allowing employees to choose their work hours within limits during core business hours)	45%	56%	65%	58%	53%	-5%	
Flextime outside of core business hours (allowing employees to choose their work hours outside of core business hours)	28%	35%	35%	29%	34%	5% 1	
Compressed workweek (allowing full-time employees to work longer days for part of the week or pay period in exchange for shorter days or a day off each week or pay period)	28%	28%	33%	33%	36%	3% 1	
Break arrangements (employees who generally can only take assigned breaks enter into an arrangement with their employers giving them more flexibility over when they take breaks)	36%	42%	33%	39%	48%	9% 1	\sim



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Family Friendly

Family Friendly	2016	2017	2018	2019	2020	1 year ch	ange	
Dependent care flexible spending account (IRC Section 125)	61%	61%	56%	62%	48%	-14%	$\mathbf{\Psi}$	\sim
Bring child to work in emergency (i.e., as backup care for an unexpected event)	32%	40%	37%	26%	43%	17%	1	\sim
Babies at work (children under one year of age allowed to come to work with a parent on a regular basis)	4%	6%	5%	3%	9%	6%	1	\sim
Child care referral service providing employees with the names of child care providers (separate from or part of an EAP)	14%	18%	10%	12%	15%	3%	1	\checkmark
Subsidized child care center or program	6%	5%	3%	5%	4%	-1%	$\mathbf{+}$	\searrow
Nonsubsidized child care center (company-affiliated onsite or near-site center)	5%	4%	2%	6%	6%	0%	\leftrightarrow	\sim
Elder care referral service providing employees with the names of elder care providers (separate from or part of an EAP)	11%	13%	12%	10%	9%	-1%	\downarrow	\sim
Access to elder care services and information (e.g. geriatric counseling, assisted living assessment, in-home assessments, elder care fairs)	1%	99%		8%	7%	-1%	\downarrow	<u> </u>

Professional Development

Professional Development	2016	2017	2018	2019	2020	1 year cha	ange	
Formal training or education provided by or paid for by employer to keep skills current	79%	90%	88%	88%	73%	-15%	¥	\sim
Formal training or education provided by or paid for by employer to develop new skills (upskilling/reskilling)	36%	45%	40%	39%	68%	29%	1	/
Formal mentoring program	18%	19%	17%	20%	16%	-4%	\mathbf{V}	\sim
Professional memberships (e.g., SHRM)	85%	91%	90%	84%	87%	3%	Υ	\sim
Professional license application or renewal fees	72%	72%	72%	71%	70%	-1%	\mathbf{V}	<u> </u>
Certification/recertification fees	74%	75%	74%	72%	67%	-5%	\mathbf{h}	
ESL (English as a second language)	4%	3%	4%	7%	8%	1%	Υ	



Colored arrows represent a statistically significant change from 2019 to 2020 Grey are changes that did not reach significance

